

LYNX Directors Virtual Meeting Update

March 24, 2020

Attendees: Mary DeWalt (ACL), Kristine Miller (BPL), Lacey Welt (CPL), Steve Bumgarner (EPL), Alyce Kelley (EMPL), Lindsey Pettyjohn (GCPL), Laura Primrose (HPL), Tam Svedin (KLD), Jana Cutforth (KLD), Gretchen Caserotti (MLD), William Lamb (MHPL), Claire Connley (NPL), Tara Bartley (TFPL); Shanna Decker (notetaker), Brad Smith, Denise McNeley, Lorna Thorne, Kari Davis, Sarah Kelley-Chase (BPL)

Roundtable Updates:

Ada

- Providing phone service
- Providing curbside pickup
- Staff were provided a list of things they can do during shutdown, including professional development courses and projects

Boise

- Reference librarians have been redeployed to City's COVID-19 hotline
- Staff is developing virtual programming
- Working on digital card solution
- LYNX Agreement re-write on schedule

Caldwell

- Closed until further notice
- Providing virtual information services
- Focusing on providing more electronic resources
- Most staff are offsite

Eagle

- Providing digital service
- Developing virtual programming
- Closed indefinitely

Emmett

- Part-time staff must work. They're cleaning and shifting
- ICFL webinars are an option for staff
- Looking into virtual programming
- Promoting e-resources
- Restocking the Lil-Free-Libraries set up around the community parks.

Garden City

- Nothing to share at this time

Hailey

- Deep cleaning
- Not checking materials in, but bringing them in from drops
- Staff have been directed to take courses from FEMA

Kuna

- Did curbside pickup last Wednesday, Thursday, and Friday. May do it again.
- Book drops are available
- Beefing up OverDrive holdings
- Board meeting on the 31st will ask to extend closure

Meridian

- 2 teams: paid leave & working remotely
- Book drops are available
- Managing new cards remotely
- Developing plan for extended closure
- Virtual program development
- Board meeting on the 27th, anticipate extending closure date

Mountain Home

- Staff must work to get paid
- Registering temporary cards
- Curbside pickup, M-F, 10-3

Nampa

- Curbside pickup
- Document printing service. Patrons can send in their files, up to 20 pages, digitally and library will return printed file via USPS. Can be done twice a week.
- Looking at reference chat service
- Thinking of closing book drops
- Creating digital cards
- Board meeting 25th, asking to close indefinitely
- Staff must work to get paid

Twin Falls

- Ceased curbside delivery due to high count of coronavirus cases in Blaine County.
- Staff sent home
- Minimal staff in building
- Staff must work to get paid

Paid Leave

Discussion ensued regarding requiring staff to work to get paid versus libraries whose staff is on paid leave. Kristine and Gretchen volunteered to share information they have that helped inform decisions makers to pay staff to remain home.

Book Drops

Many Treasure Valley libraries would like to close the book drops. However, due to direction from differing governing boards and book drop configurations, not all libraries can close them. Messaging will go out to Treasure Valley library customers encouraging them to retain their materials until libraries reopen. Gretchen suggested the wording, "Until library locations reopen, please hold on to any materials you currently have checked out. We have extended due dates to June 1, and so have all other [LYNX libraries](#) in the Treasure Valley." Closing the drops will be at the discretion of each library. Garden City, Caldwell and Kuna will not close theirs.

Coordinating Services

Most libraries are looking to provide virtual services. Now is not the time to create new content, so coordinating the delivery of content that is already available is the focus. Gretchen volunteered to coordinate staff who will be providing these services. She recommended the youth services representatives that are already part of a consortium group.

3D Printing of Mask

Gretchen will follow up via email with libraries that have the equipment and staff.

Curbside Pickup

There is no consistency with this service. Gretchen will follow up via email.

Kuna Holds

Kuna is running out of bins. They will use items that were going to fill holds for other libraries to fill their customer holds.

LYNX Agreement Re-write

A meeting will be scheduled to discuss this topic.