

LYNX Director's Meeting

October 24, 2013

Eagle Public Library

Present: Mary DeWalt, ACL; Kevin Booe, BPL; Lacey Welt, CPL; Alyce Kelley, EMM; Steve Bumgarner, EPL; Lisa Zeiter, GCPL; LeAnn Gelskey, HPL; Gretchen Caserotti, MLD; Mark Rose, NPL; Susan Ash, TFPL Also present: Chrisanne Brown, BPL.

Absent: Luise House, MHPL

1. Call to order by Chair Lacey Welt was made at 8:45am
2. Agenda
 - a. Add Holds, Circulating Devices and Channel 6 Public Records Request
3. Approval of Minutes: MOTION to approve minutes of the meeting on September 23, 2013 made by Mark, seconded by Steve
4. Open Access Savings Account Update
 - a. Open Access we lost access to the accounts, Patty and Elaine were still listed as signatories for the State Pool and US Bank accounts. Gretchen and Lacey trying to update the accounts.
 - b. Have just over \$10,000 in the account. No immediate plans to use the funds, but first need to gain access to them.
 - c. MOTION by Lisa to have Lacey and Gretchen become signatories on Open Access Accounts and continue to explore the situation, seconded by Kevin
5. Tech Update
 - a. Concerns made at HUG Cataloging & Collection Development about item level/bib records, multiple ISBN numbers in bib records, inconsistencies within consortium, might be disconnect between ordering and processing, lots of different issues going on in this situation. Maybe some of the members of these groups should get together as a sub-committee, identify what is helpful to the patron, what is helpful to the staff and what are the long-term needs. We need some shared understanding, we may not WANT to have unified process. Long-term contract with OCLC will have to change within 5 years. Be aware of that. Things change when we have to go outside the consortium. Directors will decide who they want to send to discuss the situation.
 - i. Sub-committee Plan: Directors identify members from library who should serve on this discussion/committee at next meeting. Goal is not to make everyone to conform to one plan, but rather to have a clear understanding of why everyone doing what they do. Give group guidance to identify what is useful to the patron (first), what is useful to the staff and the long-term goals.
 - ii. Next meeting, Directors bring names for the committee, add to agenda, Lisa and Susan will communicate.
 - b. Cataloging Agreement MOTION Lisa, seconded Alysse to approve proposed agreement as written.

- c. Authority Processing: things to watch out for are ghost records and timing (have to hold while being processed). Ongoing maintenance makes lots of sense. Shauna will keep working on for next meeting. General consensus it is a good idea to do.
- d. Cataloging Enhancements: pricing bundle would include connectors to Overdrive but not clear if one for ILS or one per library. MobileCirc runs about \$9000/year for maintenance \$18,000 for eResource is - \$1500/each for Overdrive connectors, pricing has been different from email to possible contract so Chrisanne is reviewing it very critically. We would have to buy a new connector for each new digital platform. Plan to look at other ILS in 2015.
 - i. View from 30,000 what is considered add-on enhancements should be standard. Example, most government agencies can scan license for data entry already, this tool only available on the iPad, should be also for the desktop. MobileCirc is slick but not comparable to the grocery store model where the mobile can override the self-check. Nampa and a library in Oklahoma are the only ones live on Portfolio. Questions about the validity of these new tools - will we go live and they'll be a lemon? Credibility with community at stake.
 - ii. Archiving - Concerns about the lack of standards in Portfolio. Maybe bring someone in to do workshops for us all on standards. What are the conventions we would want? What are our staffing resources to do this? Lots of potential for Portfolio. ACTION: Chrisanne & Mark will look into workshops & helping us to develop standards. We need to start thinking about this if community is expecting us to be able to provide digital archives. Questions about privacy and permission were raised. If pursuing digital archives, should be reflected in your Collection Development Policy.
 - iii. Syndetics - now they are offering covers and ratings for video games. Chrisanne checking on the pricing. We pay now for print, AV separately. Sentiment that if we have to pay for this, being nickel and dimed. The percentage of games in the collection is very small.
 - iv. Stock Rotation feature - \$12,000 year rough cost. MLD had expressed interest in the past, no one else interested in the feature given the cost and usefulness.
 - v. Ingram Agreement - may be more interest in SWIRL group who could benefit from additional discounts
- e. Freegal
 - i. Currently offered by Twin Falls, Eagle and Boise. Very popular even without much publicity
 - ii. Many in the consortium planning or starting to drop budgets for CD collections, Have gotten questions about when other libraries will get it. Cost prohibitive for most libraries, MLD concerned about the model not lending model.
- f. RFID - many more going to RFID, LeAnne interested in pursuing some possible

- group pricing.
 - g. EBSCO/Novelist - group pricing for Select? Mary and Chrisanne will keep doing research on it and email out info.
6. HUG Conference Evaluation
- a. Lots of good feedback on facilities and food. Programs were well received. Sirsi mentioned they would consider helping host it (they said it last year too) next time.
 - b. ILS discussion - if we're going to look to replace in 2015, we should start researching in 2014.
7. Holds
- a. Was limited in 2009 for budget cuts, BPL won't move above 5, need the resources would have to charge more and would need 2 more vehicles (assume would double costs) as well increase full-time staff. Value-added service, discussion at one time had also included \$.50 per hold.
 - i. How often are staff pulling holds? Should be at least twice a day so doesn't default to BPL who pulls 3xs a day.
 - ii. BPL will pull together some financials, they carry most of the load
 - iii. Some options: reduce number of delivery days, get a consultant to look at a centralized sorting space, buy more express copies (non-holds) locally to improve patron access to hot titles.
8. Circulating Devices
- a. Concern about making devices available for holds and logistics of handling them consortium-wide. MLD circulating iPads, ask patrons to sign liability statement, can't figure out how to transport safely through courier and reluctant to ask staff to handle forms, but want Meridian Residents to be able to place devices on hold.
 - b. Quick survey of circulating technology in member libraries: In-house laptops at NPL, GC just put all the laptops out since they weren't circulating, Eagle circling Kindle first come first served, ACL Roku & Flips, MP3 & BiFocul Kits (multi-media subject kits), BPL has Playways for homebound, lots of libraries have the Kid Packs.
 - c. Chrisanne will look into Horizon feature that might make placing holds, but restricting pick up to one location.
9. Channel 6
- a. Libraries (all save one at that time) received public records requests which have been responded to at this point. No clear reason yet emerged for the reason of request. Suspect we'll see the story in early November (typical sweeps week). Directors may want to be prepared and prepare staff we may get TV cameras here wanting an interview (usually made on very short notice).
 - b. Nampa got a call from Channel 2, they came in to do searches for sex offenders, can't stop them from bringing cameras in (public building), but can stop them from filming other patrons.
 - c. A good idea to remind staff how to deal with media requests
10. Next Meeting

- a. All committee minutes should be posted on LYNX website
- b. Next Circ Managers Mtg is Dec 12th.
- c. Next Directors Meeting Dec 13th at Garden City

11. Meeting adjourned at 11:05am

12. Library Updates

- a. MLD launching 3M Cloud Library and Zinio, Bookmobile is moving to a floating collection (technically holdable now, except for small DVD collection)
- b. Garden City has started a capital campaign to build a children's amphitheater patio outside.
- c. Eagle working through RFID conversion
- d. Twin Falls has a new bookmobile, struggling with behavior from patrons with disabilities and working with the PSRs, building a garage & a planning to get a new phone system.
- e. Hailey survived the Beaver Creek Fire, remained open and had forest service table out front of the library, built a book drop in the lobby,
- f. BPL launching main library vision project again, if the bond passes would use money to expand Hillcrest and build in SE Boise, Bond measure is for fire and parks, so then the city money would go to the library. Installing 2 3D printers at main for public use. Chartered a group to start researching a local digital music project platform.
- g. ACL says heard analog phones may be going away. Read Me Treasure Valley, determined book is NF The Orchid Thief, she is coming for The Cabin so they're working with them to get a program with author. All libraries are invited to participate. Will be in February.
- h. Nampa columns on the building are up! First new building in downtown Nampa in 15 years.
- i. Emmett got a gift to add 2500 square feet to library. Project was put on hold due to furlough b/c USDA is involved (they approve contracts). They received a \$15,000 grant for enhancing children's programs & collection. Friends group is taking on a whole new role, gift were salable stocks.
- j. Caldwell is cleaning and weeding. Renovating children's room with new carpets, furniture and shelving. Started Strategic Planning, last time was in 2005.

13. Meeting adjourned again at 11:25am